Web: www.umzimvubu.gov.za



813 Main Street , Mount Frere P/ Bag 9020, M t Frere , 5090 Tel: +27 (0)39 255 8500 /166 Fax: +27 (0) 39 255 0167

BID NO: UMZ/2023-24/ OMM/RFQ/001 SERVICE PROVIDER TO TRANSLATE PAIA AND POPIA MANUAL TO ISIXHOSA AND ISIZULU LANGAUGE.
NAME OF BIDDER:

TENDER AMOUNT .....

CSD NUMBER: .....

Prepared by: Umzimvubu Local Municipality Sophia Location(NewOffices) Kwa-Bhaca 5090

Tel: (039) 255 8500

BID CLOSING DATE 04 August 2023



#### **UMZIMVUBU LOCAL MUNICIPALITY**

## SERVICE PROVIDER TO TRANSLATE PAIA AND POPIA MANUAL TO ISIXHOSA AND ISIZULU LANGAUGE: UMZ/2023-24/OMM/RFQ/001

Duly completed bids and supporting documents must be deposited in the bid box situated at the Supply Chain Management Office New Municipal Offices (Sophia Location), Kwa-Bhaca 5090 not later than **12:h00** on the **04 August 2023**.

#### **Enquiries**

Technical enquiries: Mrs. C. N at <a href="Nenemba.Celiwe@umzimvubu.gov.za">Nenemba.Celiwe@umzimvubu.gov.za</a> and Telephone No: 039 255 8500. Supply Chain Management enquiries: Mr. Themba Mbukushe email: <a href="Mbukushe.Themba@umzimvubu.gov.za">Mbukushe.Themba@umzimvubu.gov.za</a>

Bids will remain valid for a period of 90 days after the closing date. Bids received after the closing date and time will not be considered. Umzimvubu Local Municipality does not bind itself to accept the lowest or any other bid in whole or in part.

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#### LIST OF RETURNABLE DOCUMENTS THAT SHOULD FORM PART OF BID DOCUMENT

1.	Advertisement	
3.	Invitation to Bids	MBD 1
5	Pricing Schedule – Firm Prices (Purchases)	MBD 3.1
7.	Declaration of Interest	MBD 4
8.	Specific Goals	MBD 6.1
9.	Declaration of past supply chain Management practice	MBD 8
11.	Certificate Of Independent Bid Determination	MBD 9
12.	Company registration certificate	
13.	Tax Clearance certificate or pin	
14.	BBBEE Certificate	
15.	Rates and Taxes	
16.	Very important notice of disqualifications	
17.	Specification	

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813 Main Street , Mount Frere P/ Bag 9020, M t Frere , 5090 Tel: +27 (0)39 255 8500 /166 Fax: +27 (0) 39 255 0167

# ADVERTISING DATE: 26 July 2023 UMZ/2023-24/OMM/RFQ/001

#### SERVICE PROVIDER TO TRANSLATE PAIA AND POPIA MANUAL TO ISIXHOSA AND ISIZULU LANGAUGE.

Bidders are hereby invited to submit proposals/Quotations for service provider to translate Paia and Popia manual to IsiXhosa and isizulu as per specification.

#### MANDATORY DOCUMENTS TO BE SUBMITTED FAILURE TO DO SO WILL LEAD TO BE NON RESPONSIVE.

Umzimvubu Local Municipality Supply Chain Management will apply. A confirmation from SARS with a verification pin, copy of company Registration/Founding Statement/CIPC Documents. JV Agreement for Joint venture. 80/20 evaluation criteria where 20 points will be allocated to specific goals:10 points to 100% black ownership,5 points to 100% female ownership and 5 points to 100% youth ownership. Prices quoted must be firm and must be inclusive of VAT for vat vendors. Certified ID Copies of Managing Directors/ Owners. CSD Registration, Invitation to bid, very important notice on disqualification and MBD forms 1, 4, 8 and 9 are compulsory submission and Billing Clearance certificate or Statement of Municipal Accounts or proof of residence with signed declaration or lease agreement. Certified copies of Certificates must not be later than 90 days of closing date, bidders must use or submit quotation documents prepared and issued by the municipality. No faxed, e-mailed and late tenders will be accepted. Umzimvubu Local Municipality reserves the right not to appoint and value for money will be the key determinant. All quotation must be deposited in the quotation box situated at Umzimvubu Local Municipality Offices at SCM office New Municipal Offices (Sophia Location), Mt Frere (-30.902555,28.992615) not later than 12h00 noon on 04 August 2023. All tenders must be clearly marked "Name of the project or Reference number". All service providers must be registered on CSD and submit proof. The municipality will not make award any award to a person or persons working for the state.

**Enquiries:** All technical enquiries may be directed to Mrs C.N & Mr T Mbukushe (SCM Manager) 039 255 8500 Mbukushe.Themba@umzumvubu.gov.za

Other enquiries regarding this Bid may be directed to the office of the Municipal Manager:

Attention: Mr G.P.T Nota

813 Main Street or P/Bag X9020

MT FRERE

5090

**GPT NOTA (MUNICIPAL MANAGER)** 

Web: www.umzimvubu.gov.za



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#### PART A **INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (UMZIMVUBU LOCAL MUNICIPALITY)				
BID NUMBER:	UMZ/2023-24/OMM/RFQ/001 CLOSING DATE:04 August 2023 CLOSING TIME: 12:00			
DESCRIPTION	SERVICE PROVIDER TO TRANSLATE PAIA AND POPIA MANUAL TO ISIXHOSA AND ISIZULU LANGAUGE.			
THE SUCCESSEUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (MBD7)				

BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID.

BOX SITUATED AT (STREET ADDRESS		טוט					
UMZIMVUBU LOCAL MUNICIPALITY	/						
(Tender Box at the SCM Office)							
Sophia Location(New Offices)							
Kwa-Bhaca							
5090							
Eastern Cape SUPPLIER INFORMATION							
NAME OF BIDDER							
POSTAL ADDRESS							
STREET ADDRESS							
TELEPHONE NUMBER	CODE				NUMBER		
CELLPHONE NUMBER							
FACSIMILE NUMBER	CODE				NUMBER		
E-MAIL ADDRESS							
VAT REGISTRATION NUMBER							
TAX COMPLIANCE STATUS	TCS PIN:			OR	CSD No:		
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES/WORKS OFFERED?	Yes [IF YES ENCLOSE P	No ROOF]		BASE FOR /SER	YOU A FOREIGN ED SUPPLIER THE GOODS VICES /WORKS ERED?	Yes	No ANSWER PART B:3]
TOTAL NUMBER OF ITEMS OFFERED				тоти	AL BID PRICE	R	
SIGNATURE OF BIDDER				DATI	Ē		
CAPACITY UNDER WHICH THIS BID IS SIGNED							
BIDDING PROCEDURE ENQUIRIES MA	AY BE DIRECTED TO:		TECHN	NICAL I	NFORMATION	MAY BE DIRE	CTED TO:
DEPARTMENT	Supply Chain				ERSON	Mrs. C. N	
CONTACT PERSON	Mbukushe Themba TELE			TELEPHONE NUMBER		039 255 8500	
TELEPHONE NUMBER	039 255 8500 FACSIMILE NUMBER -			-			
FACSIMILE NUMBER	-	- E-MAIL ADDRESS Nenemba.Celiwe@umzimvubu.gov.za			we@umzimvubu.gov.za		
E-MAIL ADDRESS	mbukushe.themba@	umzimvubu.g					

# PART B TERMS AND CONDITIONS FOR BIDDING

1	١.	R	חו	SI	IRI	M	ISS		J.
		D	ıv	J L	JDI	٧ı	$\mathbf{U}$	101	ч.

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR ONLINE
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.

#### 2. TAX COMPLIANCE REQUIREMENTS

- 21 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR THE TAX COMPLIANCE STATUS (TCS) CERTIFICATE OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
- 2.4 FOREIGN SUPPLIERS MUST COMPLETE THE PRE-AWARD QUESTIONNAIRE IN PART B:3.
- 2.5 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.6 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 27 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.

#### QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS 3. 3.1. IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? YES NO 3.2. DOES THE ENTITY HAVE A BRANCH IN THE RSA? YES NO 3.3. DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA? YES NO 3.4. DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA? YES NO 3.5. IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION? YES NO

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.

NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE

SIGNATURE OF BIDDER:	
CAPACITY UNDER WHICH THIS BID IS	
SIGNED: DATE:	

#### Form of Offer and Acceptance

Offer
The Employer, identified in the Acceptance signature block, has solicited offers to enter into a contract for the procurement of:
Bid Description
Bid number
The Tenderer, identified in the Offer signature block below, has examined the documents listed in the Tender Data and addenda thereto as listed in the Tender Schedules, and by submitting this Offer has accepted the Conditions of Tender.
By the representative of the Tenderer, deemed to be duly authorised, signing this part of this Form of Offer and Acceptance, the Tenderer offers to perform all of the obligations and liabilities of the Contractor under the Contract including compliance with all its terms and conditions according to their true intent and meaning for an amount to be determined in accordance with the Conditions of Contract identified in the Contract Data.
The offered total of the prices inclusive of Value Added Tax is:
Amount in Words
R(in figures)
This Offer may be accepted by the Employer by signing the Acceptance part of this Form of Offer and Acceptance and returning one copy of this document to the Tenderer before the end of the period of validity stated in the Tender Data, whereupon the Tenderer becomes the party named as the Contractor in the Conditions of Contract identified in the Contract Data.
Signature: (of person authorised to sign the tender):
Name: (of signatory in capitals):
Capacity: (of Signatory):
Name of Tenderer: (organisation):
Address:
Cell number: email address:

[Failure of a Tenderer to sign this form will invalidate the tender]

Signature: Name: (in capitals):

Witness:

#### **Acceptance**

By signing this part of this Form of Offer and Acceptance, the Employer identified below accepts the tenderer's offer. In consideration thereof, the Employer shall pay the Contractor the amount due in accordance with the conditions of contract identified in the contract data. Acceptance of the tenderer's offer shall form an agreement between the Employer and the tenderer upon the terms and conditions contained in this agreement and in the contract that is the subject of this agreement.

The terms of the contract are contained in:

Agreements and contract data (which includes this agreement)
Pricing on a company letter head
Scope of work
Questionnaire

and drawings and documents or parts thereof, which may be incorporated by reference into Parts 1 to 4 above.

Deviations from and amendments to the documents listed in the tender data and any addenda thereto as listed in the tender schedules as well as any changes to the terms of the offer agreed by the tenderer and the employer during this process of offer and acceptance, are contained in the schedule of deviations attached to and forming part of this agreement. No amendments to or deviations from said documents are valid unless contained in this schedule.

The tenderer shall within two weeks after receiving a completed copy of this agreement, including the schedule of deviations (if any), contact the employer's agent (whose details are given in the contract data) to arrange the delivery of any bonds, guarantees, proof of insurance and any other documentation to be provided in terms of the conditions of contract identified in the contract data. Failure to fulfil any of these obligations in accordance with those terms shall constitute a repudiation of this agreement.

Notwithstanding anything contained herein, this Agreement comes into effect on the date when the tenderer receives one fully completed original copy of this document, including the schedule of deviations (if any). Unless the tenderer (now Contractor) within five working days of the date of such receipt notifies the Employer in writing of any reason why he cannot accept the contents of this agreement, this agreement shall constitute a binding contract between the parties.

Signature(s)		
Name(s)	G.P.T Nota	
Capacity For the	Municipal Manager	
Employer	UMZIMVUBU LOCAL MUNICIPALITY 813 MAIN STREET MOUNT FRERE	
Name and Signature		
of witness		Date

#### SCHEDULE OF DEVIATIONS

The extent of deviations from the tender documents issued by the Employer prior to the tender closing date is limited to those permitted in terms of the Tender Data and the Conditions of Tender.

A Tenderer's covering letter will not necessarily be included in the final contract document. Should any matter in such letter, which constitutes a deviation as aforesaid, become the subject of agreement reached during the process of offer and acceptance, the outcome of such agreement shall be recorded here.

Any other matter arising from the process of offer and acceptance either as a confirmation, clarification or change to the tender documents and which it is agreed by the Parties becomes an obligation of the contract shall also be recorded here.

Any change or addition to the tender documents arising from the above agreement and recorded here shall also be incorporated into the final draft of the Contract.

1.	Subject:
Detai	ls:
2.	Subject:
Detai	ls:
3.	Subject:
	ls:
	Subject:
Detai	ls:
5.	Subject:
Detai	ls:
6.	Subject:
Detai	ls:

By the duly authorised representatives signing this Schedule of Deviations, the Employer and the Tenderer agree to and accept the foregoing Schedule of Deviations as the only deviations from and amendments to the documents listed in the Tender Data and addenda thereto as listed in the Tender Schedules, as well as any confirmation, clarification or change to the terms of the offer agreed by the Tenderer and the Employer during this process of offer and acceptance.

It is expressly agreed that no other matter whether in writing, oral communication or implied during the period between the issue of the tender documents and the receipt by the Tenderer of a completed signed copy of this Agreement shall have any meaning or effect in the contract between the parties arising from this Agreement.

## Signature: ..... Name: Capacity: Tenderer: (Name and address of organisation) Witness: Signature: .... Name: Date: **FOR THE MUNICIPALITY** Signature: ..... ..... Name: Capacity: **Employer:** (Name and address of organisation) ..... Witness: Signature: .....

Date:.....

FOR THE TENDERER:

#### **DECLARATION OF INTEREST**

3.10.1 If yes, furnish particulars.

#### MBD4

- 1. No bid will be accepted from persons in the service of the state\*.
- 2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority and/or take an oath declaring his/her interest.

subi	mitted with the bid.
3.1	Full Name:
3.2	Identity Number:
3.3	Company Registration Number:
3.4	Tax Reference Number:
3.5	VAT Registration Number:
	names of all directors / trustees / shareholders members, their individual identity abers and state employee numbers must be indicated in paragraph 4 below.
3.8	Are you presently in the service of the state?  YES / NO
	3.8.1 If yes, furnish particulars
(a) (b) (c) (d) (e) Pa	CM Regulations: "in the service of the state" means to be — a member of —  (i) any municipal council;  (ii) any provincial legislature; or  (iii) the national Assembly or the national Council of provinces;  a member of the board of directors of any municipal entity; an official of any municipality or municipal entity; an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999); a member of the accounting authority of any national or provincial public entity; or(f) An employee of irliament or a provincial legislature.  Mareholder" means a person who owns shares in the company and is actively involved in the management he company or business and exercises control over the company.
	3.9 Have you been in the service of the state for the past twelve months?
	3.10 Do you have any relationship (family, friend, other) with persons In the service of the state and who may be involved with The evaluation and or adjudication of this bid?

3.11	Are you, aware of any relationship (fany other bidder and any persons in May be involved with the evaluation	n the service of the state w	ho .	  YES / NO
	3.11.1 If yes, furnish particulars	,		
3.12	Are any of the company's directors, the Principle shareholders or stakeholders.  3.12.1 If yes, furnish particulars.			YES / NO
3.13	Are any spouse, child or parent of th Trustees, managers, principle share In service of the state?  3.13.1 If yes, furnish particulars.			YES / NO
3.14	Do you or any of the directors, trustee Principle shareholders, or stakehold Have any interest in any other relate Business whether or not they are bid	lers of this company ed companies or		YES / NO
4.	3.14.1 If yes, furnish particulars:  Full details of directors / trustees / m	nembers / shareholders.		
	Full Name	Identity Number	State Emp Numb	-
	Signature		Date	
	Capacity	 <b>N</b> an	ne of Bidder	

#### **MBD 6.1**

# PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

#### 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
  - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
  - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

#### 1.2 To be completed by the organ of state

- a) The applicable preference point system for this tender is the 80/20 preference point system.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
  - (a) Price; and
  - (b) Specific Goals.

#### 1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

#### 2. **DEFINITIONS**

(a) "tender" means a written offer in the form determined by an organ of state in response

to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;

- (b) "price" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

#### 3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

#### 3.1. POINTS AWARDED FOR PRICE

#### 3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps=80~(1-rac{Pt-P~min}{P~min})~~ ext{or}~~Ps=90~(1-rac{Pt-P~min}{P~min})$$

Where

Ps Points scored for price of tender under consideration

Pt Price of tender under consideration

Pmin = Price of lowest acceptable tender

#### 3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME **GENERATING PROCUREMENT**

#### 3.2.1. **POINTS AWARDED FOR PRICE**

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20

90/10

$$Ps = 80 (1 + \frac{Pt - P max}{P max}) \text{ or } Ps = 90 (1 + \frac{Pt - P max}{Pmax})$$

$$Ps = 90 \left(1 + \frac{Pt - P \max}{Pmax}\right)$$

#### Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

#### 4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
  - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
  - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each

preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (90/10 system) (To be completed by the organ of state)	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
100% Black Owned		10		

100% Youth Owned	5	
100% Female Owned	5	

#### **DECLARATION WITH REGARD TO COMPANY/FIRM**

4.3.	Name of company/firm
4.4.	Company registration number:
4.5.	TYPE OF COMPANY/ FIRM
	<ul> <li>Partnership/Joint Venture / Consortium</li> <li>One-person business/sole propriety</li> <li>Close corporation</li> <li>Public Company</li> <li>Personal Liability Company</li> <li>(Pty) Limited</li> <li>Non-Profit Company</li> <li>State Owned Company</li> <li>[TICK APPLICABLE BOX]</li> </ul>
4.0	I the condension of other is dishered the design of the second section.

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have
  - (a) disqualify the person from the tendering process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution, if deemed necessary.

	SIGNATURE(S) OF TENDERER(S)
SURNAME AND NAME:	
DATE:	
ADDRESS:	

# DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Municipal Bidding Document must form part of all bids invited.
- It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- The bid of any bidder may be rejected if that bidder, or any of its directors have:
  - a. abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
  - b. been convicted for fraud or corruption during the past five years;
  - c. willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
  - d. been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
- In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?	Yes	No
	(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).		
	The Database of Restricted Suppliers now resides on the National Treasury's website( <a href="www.treasury.gov.za">www.treasury.gov.za</a> ) and can be accessed by clicking on its link at the bottom of the home page.		
4.1.1	If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)?  The Register for Tender Defaulters can be accessed on the National Treasury's website ( <a href="www.treasury.gov.za">www.treasury.gov.za</a> ) by clicking on its link at the bottom of the home page.	Yes	No
4.2.1	If so, furnish particulars:		

4.3	Was the bidder or any of its directors convicted by a court of law outside the Republic of South Africa) for fraud or corrup years?		Yes	No 🗆	
4.3.1	If so, furnish particulars:	,			
Item	Question		Yes	No	
4.4	Does the bidder or any of its directors owe any municipal ra municipal charges to the municipality / municipal entity, or / municipal entity, that is in arrears for more than three months.	to any other municipality	Yes	No 🗌	
4.4.1	If so, furnish particulars:				
4.5	Was any contract between the bidder and the municipality / rother organ of state terminated during the past five years on a perform on or comply with the contract?		Yes	No 🗌	
4.7.1	If so, furnish particulars:				
CER	CERTIFICA E UNDERSIGNED (FULL NAME) TIFY THAT THE INFORMATION FURNISHE LARATION FORM TRUE AND CORRECT.	•••••	•••••		
	CEPT THAT, IN ADDITION TO CANCELLATEN AGAINST ME SHOULD THIS DECLARAT				N MAY BE
Signa	iture	Date	•••••		
Posit	ion	Name of Bidder	•••••		

#### CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1 This Municipal Bidding Document (MBD) must form part of all bids<sup>1</sup> invited.
- 2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).<sup>2</sup> Collusive bidding is a *pe* se prohibition meaning that it cannot be justified under any grounds.
- Municipal Supply Regulation 38 (1) prescribes that a supply chain management policy must provide measures for the combating of abuse of the supply chain management system, and must enable the accounting officer, among others, to:
  - a. take all reasonable steps to prevent such abuse;
  - b. reject the bid of any bidder if that bidder or any of its directors has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system; and
  - c. cancel a contract awarded to a person if the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract.
  - This MBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bidrigging.
  - In order to give effect to the above, the attached Certificate of Bid Determination (MBD 9) must be completed and submitted with the bid:

<sup>&</sup>lt;sup>1</sup> Includes price quotations, advertised competitive bids, limited bids and proposals.

<sup>&</sup>lt;sup>2</sup> Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

#### CERTIFICATE OF INDEPENDENT BID DETERMINATION

i, the undersigned, in submitting the accompanying bid:	
(Bid Number and Description)	
in response to the invitation for the bid made by	
(Name of Municipality / Municipal Entity)	
do hereby make the following statements that I certify to be true and comp	lete in every respect
I certify, on behalf of	that:
(Name of Ridder)	

- (Name of Bidder)
- 1. I have read and I understand the contents of this Certificate;
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
- 4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
- 5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
  - (a) has been requested to submit a bid in response to this bid invitation;
  - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
  - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder

MBD9

6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However

communication between partners in a joint venture or consortium<sup>3</sup> will not be construed as collusive bidding.

- 7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
  - (a) prices;
  - (b) geographical area where product or service will be rendered (market allocation)
  - (c) methods, factors or formulas used to calculate prices:
  - (d) the intention or decision to submit or not to submit, a bid;
  - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
  - (f) bidding with the intention not to win the bid.
- 8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

3 Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

Signature	Date
Position	Name of Bidder

#### **VERY IMPORTANT NOTICE ON DISQUALIFICATIONS:**

A bid not complying with the peremptory requirements stated hereunder will be regarded as not being an "Acceptable bid", and as such will be rejected.

"Acceptable bid" means any bid which, in all respects, complies with the conditions of bid and specifications as set out in the bid documents, including conditions as specified in the Preferential Procurement Policy Framework Act (Act 5 of 2000) and related legislation as published in Government Gazette number 22549, dated 10 August 2001, in terms of which provision is made for this policy.

- 1. If any pages have been removed from the bid document, and have therefore not been submitted, or a copy of the original bid document has been submitted.
- 2. If the bid document is completed using a pencil. Only black ink must be used to complete the bid document.
- 3. The bidder attempts to influence, or has in fact influenced the evaluation and/or awarding of the contract.
- 4. The bid has been submitted after the relevant closing date and time.
- 5. If any bidder who during the last five years has failed to perform satisfactorily on a previous contract with the municipality, municipal entity or any other organ of state after written notice was given to that bidder that performance was unsatisfactory.
- 6. The accounting officer must ensure that irrespective of the procurement process followed, no award may be given to a person
  - (a) who is in the service of the state, or;
  - (b) if that person is not a natural person, of which any director, manager, principal shareholder or stakeholder, is a person in the service of the state; or;
  - (C) Who is an advisor or consultant contracted with the municipality in respect of contract that would cause a conflict of Interest.
- 7. Bid offers will be rejected if the bidder or any of his directors is listed on the Register of Bid Defaulters in terms of the Prevention and Combating of Corrupt Activities Act of 2004 as a person prohibited from doing business with the public sector
- 8. Bid offers will be rejected if the bidder has abused the Umzimvubu Local Municipality Supply Chain Management System.
- 9. Failure to complete and sign the certificate of independent determination or disclosing of wrong information. Failure to submit the above will lead to immediate disqualification.



### **MANUAL**

# Promotion of Access to Information Act, 2 of 2000 (as amended)

&

## **Protection of Personal Information Act, 4 of 2013**

This document was prepared and made available in accordance with Section 14 of PAIA and forms part of the responsibilities of the Information Officer in terms of Regulation 4 c) of the Regulations in relation to the Protection of Personal Information

DATE OF ADOPTION BY COUNCIL: .../2023 DATE OF REVISION:

#### **Table of Contents**

**PROMOTION OF ACCESS TO INFORMATION ACT - PAIA** 

1.	DEFINITIONS	4
2	NTRODUCTION	6

	3.	PARTICULARS IN TERMS OF SECTION 14 PAIA	. 7
	3.1	PURPOSE OF PAIA MANUAL	7
	4.	ESTABLISHMENT OF UMZIMVUBU LOCAL MUNICIPALITY	8
4.1	Ob	jectives /mandate	8
4.2	Le	gislative mandate	8
	5.	STRUCTURE AND FUNCTIONS OF UMZIMVUBU LOCAL MUNICIPALITY	10
5.1	Str	ucture	10
5.2	Po	wers and functions of Umzimvubu Local Municipality	.11
	6.	KEY CONTACT DETAILS FOR ACCESS TO INFORMATION OF UMZIMVUBU LOCAL MUNICIPALITY	.11
	7.	THE HUMAN RIGHTS COMMISSION AND THE INFORMATION REGULATOR	12
	8.	AVAILABILITY OF THIS MANUAL	12
	9.	GUIDE ON HOW TO USE PAIA AND HOW TO OBTAIN ACCESS TO THE GUIDE	13
	10.	REQUESTS FOR ACCESS TO INFORMATION	14
10.	1 P	rocedure for requesting records	14
10.	2 P	rocess	14
	11.	RECORDS/INFORMATION TO BE FORMALLY REQUESTED IN TERMS OF PAIA	17
	12.	RECORDS AND CATEGORIES OF RECORDS HELD BY UMZIMVUBU LOCAL MUNICIPALITY	
			18
	13.	UMZIMVUBU LOCAL MUNICIPALITY VOLUNTARY DISCLOSURE AND AUTOMATIC AVAILABILITY OF CERTAIN RECORDS WITHOUT A REQUEST FEE	.19
	14.	REFUSAL OF ACCESS TO CERTAIN RECORDS	19
		THIRD PARTY NOTIFICATION AND INTERVENTION	
15.	1 N	otice to Third Parties (S 47 Of PAIA)	20
15.	2 D	ecision on Representations By Third Parties	20
	16.	REMEDIES AVAILABLE IN RESPECT OF AN ACT OR A FAILURE TO ACT BY UMZIMVUBU LOCAL MUNICIPALITY	21
16.	1 In	ternal Appeal	21
16.	2 A	pplication to Court	22
	17.	PUBLIC INVOLVEMENT IN THE FORMULATION OF POLICY OR THE EXERCISE OF POWERS OR PERFORMANCE OF DUTIES BY UMZIMVUBU LOCAL MUNICIPALITY	
PR	ОТІ	ECTION OF PERSONAL INFORMATION ACT – POPIA	
	18.	PROTECTION OF PERSONAL INFORMATION ACT, NO 4 OF 2013	24
18.		efinitions	
		PROCESSING OF PERSONAL INFORMATION	
19.		urpose of processing	
		LIST OF PERSONAL INFORMATION KEPT	
	21.	OBJECTION TO THE PROCESSING OF PERSONAL INFORMATION	29

	REQUEST FOR CORRECTION OR DELETION OR DESTRUCTION OF PERSONAL INFORMATION	29
	APPLICATION FOR ISSUING CODE OF CONDUCT	
24.	REQUEST FOR DATA SUBJECT'S CONSENT TO PROCESS PERSONAL INFORMATION	29
25.	SUBMISSION OF COMPLAINTS	29
26.	REGULATOR ACTING AS CONCILIATOR DURING INVESTIGATION	29
27.	PRE-INVESTIGATION PROCEEDINGS OF REGULATOR	30
28.	SETTLEMENT OF COMPLAINTS	30
29.	ASSESSMENTS	31
30.	INFORMING THE PARTIES OF DEVELOPMENTS REGARDING INVESTIGATION	.31
31.	AVAILABILITY OF THE MANUAL	32
32.	UPDATING OF THE MANUAL	32

#### **ANNEXURES**

#### **PAIA**

- A. Prescribed request form A
- B. Tariff structure and fees payable
- C. Applicable exemptions
- D. Prescribed appeal form

#### **POPIA**

- E. Form 1 Objections
- F. Form 2 Request for correction/deletion/ destruction
- G. Form 3 Codes of Conduct
- H. Form 4 Request for data subject consent
- I. Part I Form 5 Complaints by data subjects
- J. Part II Form 5 Complaints by municipality

#### 1. DEFINITIONS

In this guide unless the context requires otherwise -

"access fee" means a fee prescribed for the purposes of section 22 (6) or 54 (6), as the case may be;

#### "court" means -

- (a) the Constitutional Court acting in terms of section 167 (6) (a) of the Constitution of the Republic of South Africa, 1996; or
- (b) (i) a High Court or another court of similar status; or
- (ii) a Magistrate's Court, either generally or in respect of a specified class of decisions in terms of PAIA, designated by the Minister; by notice in the Gazette and presided over by a magistrate or an additional magistrate designated in terms of section 91A of PAIA, within whose area of jurisdiction –
- (aa) the decision of the Information Officer or relevant authority of a public body or the head of a private body has been taken;
- (bb) the public body or private body concerned has its principal place of administration or business; or
- (cc) the requester or third party concerned is domiciled or ordinarily resident;

- "ULM" means the Umzimvubu Local Municipality;
- "Municipality" means Umzimvubu Local Municipality;
- "Guide" means the book produced by the Human Rights Commission in terms of section 10 of PAIA for the purposes of reasonably assisting a person who wishes to exercise any right in terms of PAIA;
- "Human Rights Commission" means the South African Human Rights Commission referred to in section 181 (1) (b) of the Constitution;
- "Information Officer", in relation to ULM, means the Municipal Manager;
- "Deputy Information Officers" means the officials duly authorised by the Information Officer to ensure that the requirements of PAIA are administered in a fair, objective and unbiased manner;
- "official" in relation to a public body or private body means -
- (a) any person in the employ (permanently or temporary and full time or part-time) of the public or private body, as the case may be, including the head of the body, in his or her capacity as such; or
- (b) a member of the public or private body, in his or her capacity as such;
- "PAIA" means the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000)
- "person" means a natural or a juristic person;
- "personal requester" means a requester seeking access to a record containing personal information about the requester;
- "private body" means -
- (a) a natural person who carries or has carried on any trade, business or profession, but only in such capacity;
- (b) a partnership which carries or has carried on any trade, business or profession; or
- (c) any former or existing juristic person; but excludes a public body.
- "public body" means -
- (a) any department of state or administration in the national or provincial sphere of government or any municipality in the local sphere; or
- (b) any other functionary or institution when -
- (i) exercising a power or performing a duty in terms of the Constitution or a provincial constitution; or
- (ii) exercising a public power or performing a public function in terms of any other legislation;
- "record" means any recorded information -
- (a) regardless of the form or medium;
- (b) in the possession or under the control of that public or private body respectively; and
- (c) whether or not it was created by that public or private body, respectively;
- "Regulations in terms of the Promotion of Access to Information Act" means regulations regarding the promotion of access to information published in Government Notice No. R. 187 of 15 February 2002 (Government Gazette No. 23119), amended by Government Notice No. R. 1244 of 22 September 2003 (Government Gazette No.25411);
- "Regulator" means the Information Regulator established in terms of section 39 of the POPI:
- "relevant authority" in relation to records requested from ULM, means the Umzimvubu Local Municipality (the municipality);
- "responsible party" means the Municipality;
- "request for access" means a request for access to a record in terms of section 11 of PAIA;
- "application" means an application to a court in terms of section 78;

"third party" means any person (including, but not limited, to the government of a foreign state, an international organisation or an organ of that government or organisation) other than —

- (a) the requester concerned; and
- (b) a public body.

"working days" means any days other than Saturdays, Sundays or public holidays, as defined in section 1 of the Public Holidays Act, 1994 (Act, No. 36 of 1994).

In this manual, words importing any one gender shall include the other gender, and the singular shall include the plural, unless the context indicates otherwise.

#### 2. INTRODUCTION

The Promotion of Access to Information Act, 2 of 2000 (PAIA) gives effect to the public's right to information from the Public and Private Bodies as contained in section 32 of the Constitution of the Republic of South Africa and to advance and increasingly focus on the development of good corporate governance.

#### Taking into consideration:

That the right of access to any information held by Umzimvubu Local Municipality may be limited to an extent that the limitations are reasonable and justifiable in an open and democratic environment based on human dignity, equality and freedom as contemplated in section 36 of the Constitution and as specified in Chapter 4 of PAIA.

The Protection of Personal Information Act 4, of 2013 (POPIA) aims to promote the protection of personal information processed by the public and private bodies, to introduce certain conditions in relation to the processing of personal information and regulate the flow of personal information across the borders.

This manual has been compiled for Umzimvubu Local Municipality in line with the provisions of section 14 of the PAIA and of the Regulations relating to the Protection of Personal Information. This manual aims to give effect to the public's right of access to information held by ULM and the protection of personal information processed by the municipality.

Umzimvubu Local Municipality seeks to promote transparency, accountability, and effective governance. The manual aims to enable people to exercise their rights in terms of the applicable legislation, and to create an understanding of functions performed, records and/personal information kept and/processed by Umzimvubu Local Municipality.

Section 32(1)(a) of the Constitution of the Republic of South Africa, 1996, determines that everyone has a right of access to any information held by the State. Section 32(2) of the Constitution provides for the enactment of national legislation to give effect to this fundamental right. PAIA is the national legislation contemplated in section 32(2) of the Constitution. Section 14 of the Constitution of the Republic of South Africa, 1996, on the other hand provides for the right to privacy. POPI gives effect to the constitutional right to privacy provided in section 14 of the Constitution -

- (i) by safeguarding a person's personal information when processed by public and private bodies;
- (ii) in a manner which balances the right to privacy with any other rights, including the rights in the Bill of Rights in Chapter 2 of the Constitution, particularly the right to access to information; and

(iii) subject to justifiable limitations, including, but not limited to effective, efficient and good governance and the free flow of personal information, particularly trans-border transfers.

Section 9 of PAIA recognises that the right of access to information is subject to certain justifiable limitations aimed at, amongst others:

- (a) the reasonable protection of privacy;
- (b) commercial confidentiality; and
- (c) effective, efficient and good governance.

Section 55(2) of POPI requires the municipality to register its Information Officer with the Regulator before taking up his or her respective duties in terms of the Protection of Personal Information Act, 2013 (Act No. 4 of 2013) and the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000).

Section 14(1) of PAIA stipulates that the Information Officer of the Public body must compile a manual in at least three official languages containing information on the Public Body for public consumption. Should this manual be translated into any other language and there is a conflict or inconsistency between the English version and the other languages, the English language text of the manual shall prevail. Regulation 4 (1) (c) of the POPI Regulations confirms the publication requirement of PAIA when it stipulates that "...a manual is developed, monitored, maintained and made available as prescribed in sections 14 and 15 of PAIA." The requirement for a manual is then extended to include POPI requirements when section 17 of POPI provides that a "...responsible party must maintain the documentation of all processing operations under its responsibility as referred to in section 14 or 51 of the Promotion of Access to Information Act".

The purpose of this manual is to ensure that Umzimvubu Local Municipality (the public body in terms of PAIA and POPIA) complies with the requirements of both PAIA and POPIA.

#### 3. PARTICULARS IN TERMS OF SECTION 14 OF PAIA

#### 3.1 PURPOSE OF PAIA MANUAL

This PAIA Manual is useful for the public to-

- 3.1.1 check the nature of the records which may already be available at Umzimvubu Local Municipality, without the need for submitting a formal PAIA request;
- 3.1.2 have an understanding of how to make a request for access to a record of the Umzimvubu Local Municipality);
- 3.1.3 access all the relevant contact details of the persons who will assist the public with the records they intend to access:
- 3.1.4 know all the remedies available from the Umzimvubu Local Municipality regarding request for access to the records, before approaching the Regulator or the Courts;
- 3.1.5 describe the services available to members of the public from the Umzimvubu Local Municipality, and how to gain access to those services;
- 3.1.6 description of the guide on how to use PAIA, as updated by the Regulator and how to obtain access to it;
- 3.1.7 if the body will process personal information, the purpose of processing of personal information and the description of the categories of data subjects and of the information or categories of information relating thereto;
- 3.1.8 know if the Umzimvubu Local Municipality has planned to transfer or process personal information outside the Republic of South Africa and the recipients or categories of recipients to whom the personal information may be supplied; and

3.1.9 know whether the Umzimvubu Local Municipality has appropriate security measures to ensure the confidentiality, integrity and availability of the personal information which is to be processed.

#### 4. ESTABLISHMENT OF THE UMZIMVUBU LOCAL MUNICIPALITY

Umzimvubu Local Municipality was established by the MEC responsible for Cooperative Governance and Traditional Affairs in the Eastern Cape, in terms of section 12 of the Local Government: Municipal Structures Act, 117 of 1998 as amended.

#### 4.1. Objectives/Mandate

The mandate of Umzimvubu Local Municipality as per Section 152 (1) of the Constitution of the Republic of South Africa is to achieve the objects of local government:

- a) to provide democratic and accountable government for local communities;
- b) to ensure the provision of services to communities in a sustainable manner;
- c) to promote social and economic development;
- d) to promote a safe and healthy environment; and
- e) to encourage the involvement of communities and community organisations in the matters of local government.

#### 4.2 Legislative Mandate

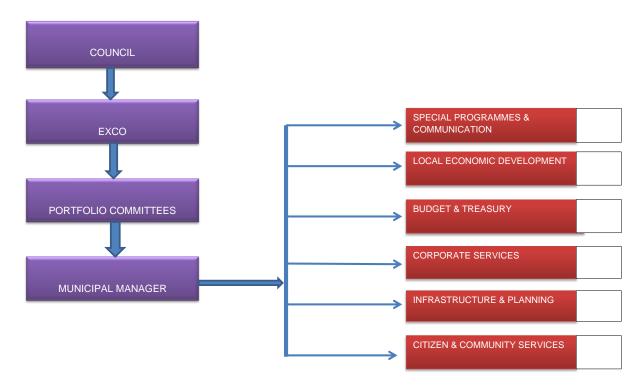
The municipality operates within the legislative framework which consists of various statutes, which inter alia include:

Legislation	Mandate
Municipal Demarcation Act, 27 of 1998	This act provides for the demarcation of
	municipal boundaries by the independent
	authority.
Municipal Structures Act, 117 of 1998	<ul> <li>This act provides for:         <ul> <li>the establishment of municipalities in accordance with the requirements relating to categories and types of municipalities.</li> <li>an appropriate division of functions and powers between categories of municipalities.</li> <li>regulation of internal systems, structures, and office bearers of</li> </ul> </li> </ul>
Municipal Systems Act, 32 of 2000	municipalities. This act provides for:
Widnicipal Systems Act, 32 of 2000	<ul> <li>the core mechanisms and processes that are necessary for municipalities to move progressively towards social and economic upliftment of local communities.</li> <li>defining the legal nature of the municipality.</li> <li>municipal powers and functions.</li> </ul>
Municipal Finance Management Act. 56	provide for community participation  The act provides for:
Municipal Finance Management Act, 56 of 2003	The act provides for:     securing sound and sustainable     management of the financial affairs of     municipalities and other institutions in     the sphere of local government.

	(1812 (
	<ul> <li>establishing treasury norms and standards for the local sphere of</li> </ul>
	government.
Municipal Property Rates Act, 6 of 2004	The act provides for:
as amended by Act, 29 of 2014	<ul> <li>regulating the power of a municipality to impose property rates.</li> <li>to make provision for municipalities to implement a transparent and fair system of exemptions.</li> <li>introducing rebates through rating</li> </ul>
	<ul><li>policies.</li><li>making provision for fair and equitable valuation methods of properties.</li></ul>
	making provision for an objection and appeal process.  The municipal Property Potes Amendment Act.
	The municipal Property Rates Amendment Act, 2014 aims to provide for various amendments insertions, and deletions in order to enhance proper reporting, compliance and implementation of the processes and procedures pertaining to the Act.
Disaster Management Act, 57 of 2002	This act provides for:
Disaster Management Amendment Act, 16 of 2015	<ul> <li>integration and coordinating disaster management policy.</li> <li>emergency preparedness, rapid and effective response to disasters and post disaster recovery.</li> <li>the establishment of national, provincial, and municipal disaster centres.</li> <li>The amendment of the act provides for clarification of the policy focus on rehabilitation and functioning of disaster management centres.</li> </ul>
Intergovernmental Relations Framework Act, 13 of 2005	<ul> <li>The aim of this act:         <ul> <li>is to establish a framework for national, provincial government and municipalities to promote and facilitate intergovernmental relationships.</li> </ul> </li> <li>To provide mechanisms and procedures to facilitate the settlement of intergovernmental disputes.</li> </ul>
Spatial Planning and Land Use Management Act, 16 of 2013	<ul> <li>The Act provides for: <ul> <li>a framework for spatial planning and land use management in the republic.</li> <li>provides a framework for the monitoring, coordination and review of spatial planning and land use management system.</li> <li>addresses past spatial and regulatory imbalances.</li> <li>provides for the establishment, functions, and operations of Municipal Planning Tribunals.</li> <li>directs the facilitation and enforcement of land use and development measures.</li> </ul> </li></ul>

#### 5. STRUCTURE AND FUNCTIONS OF UMZIMVUBU LOCAL MUCIPALITY

#### 5.1. Structure



The municipality comprise of its administration and Council consisting of 55 Councillors of both elected (28 ward representatives) and proportional (27 councillors) representation. The party representation is set out below:

- African National Congress
- African Independent Congress
- African Transformation Movement
- Democratic Alliance
- United Democratic Movement
- Economic Freedom Fighters

The municipality has the Mayor and the Speaker who is also the Chairperson of the Municipal Council. Daily operations and decision making of the municipality takes place through the Municipal Manager as the head of Administration. Umzimvubu Local Municipality has the following Portfolio Committees established in terms of section 80 of the Municipal Structures Act, 117 of 1998:

- Infrastructure and Planning
- Citizens and Community Services
- Local Economic Development
- Budget and Treasury
- Corporate Services
- Special Programmes and Communication

#### 5.2 Powers and Functions of Umzimvubu Local Municipality

Umzimvubu Local Municipality operates within a legislative framework which consists of various statutes. The municipality has legislative and executive authority and is empowered to govern on its own initiative, the

local government affairs of its community as provided for in sections 156 and 229 of the Constitution of the Republic of South Africa.

In terms of the statutes that govern local government, the powers and functions of Umzimvubu Local Municipality include inter alia:

- impose rates on property and surcharges on fees for services provided by or on behalf of the municipality;
- solid waste management;
- building regulations;
- promotion of local tourism;
- municipal planning;
- municipal public transport;
- storm water;
- trading regulations;
- billboards and the display of advertisements in public places;
- cemeteries, funeral parlour and crematoria;
- control of public nuisance;
- control of undertakings that sell liquor to the public;
- licensing and control of undertakings that sell food to the public;
- local amenities;
- local sports facilities;
- municipal parks and recreation;
- · municipal roads;
- noise pollution;
- pounds;
- street lighting;
- street trading;
- traffic and parking;

# 6. KEY CONTACT DETAILS FOR ACCESS TO INFORMATION OF UMZIMVUBU LOCAL MUNICIPALITY

Physical Address Dabula Street Sophia KwaBhaca 5090 Postal Address P/Bag X9020 KwaBhaca 5090

67 Church Street eMaXesibeni

4735

Telephone number: 039 255 8500 / 039 254 6000

Fax number: 039 255 0167

Email: enquiries@umzimvubu.gov.za

**Contact details of Information Officer and Deputy Information Officer** 

#### **Information Officer**

Name: Mr. Gladstone Philip Tobela Nota

Designation: Municipal Manager

Tel: 039 255 8510

Email: Nota.Tobela@umzimvubu.gov.za

Postal address: P/Bag X9020, KwaBhaca, 5090

Physical address: Dabula Street, Sophia, KwaBhaca, 5090

#### **Deputy Information Officer**

Name: Mrs Thozama Madotyeni-Ngcongca Designation: Senior Manager: Corporate Services

Tel: 039 255 8500

Email: Ngcongca.Thozama@umzimvubu.gov.za Postal address: P/Bag X9020, KwaBhaca, 5090

Physical address: Dabula Street, Sophia, KwaBhaca, 5090

#### **Deputy Information Officer**

Name: Mrs Celiwe Nenemba

Designation: Manager in the Office of the Municipal Manager

Tel: 039 255 8510 / 88

Email: Nenemba.Celiwe@umzimvubu.gov.za
Postal address: P/Bag X9020, KwaBhaca, 5090

Physical address: Dabula Street, Sophia, KwaBhaca, 5090

#### 7. THE HUMAN RIGHTS COMMISSION AND THE INFORMATION REGULATOR

The Human Rights Commission was previously responsible for certain functions as provided in PAIA. The Information Regulator took over the regulatory mandate functions that relate to PAIA as of 30 June 2021. This follows a proclamation made by the President of sections 110 and 114(4) of POPIA, which provided for the amendment of the PAIA and the effective transfer of certain functions previously performed by the South African Human Rights Commission to the Information Regulator.

Chapter 5 of the POPIA deals with the establishment of the Information Regulator and section 40 outlines the powers, duties and functions of the Regulator:

- handling of complaints;
- issuing of code of conduct;
- · consultations with interested parties; and
- the monitoring and enforcement of compliance with POPIA

#### 8. AVAILABILITY OF THIS MANUAL SECTION 14(3) OF PAIA]

This manual will be made available to the Human Rights Commission in accordance with paragraph 4(1) of the Regulations promulgated in terms of PAIA, and will be published on the municipality's website (<a href="http://www.umzimvubu.gov.za">http://www.umzimvubu.gov.za</a>). Copies of the manual will also be available at municipal offices reception area for perusal. The prescribed fees apply when copies have to be made for requesters.

#### 9. GUIDE ON HOW TO USE PAIA AND HOW TO OBTAIN ACCESS TO THE GUIDE

- 9.1. The Regulator has, in terms of section 10(1) of PAIA, updated and made available the revised Guide on how to use PAIA ("Guide"), in an easily comprehensible form and manner, as may reasonably be required by a person who wishes to exercise any right contemplated in PAIA and POPIA.
- 9.2. The Guide is available in each of the official languages.
- 9.3. The aforesaid Guide contains the description of-

- 9.3.1. the objects of PAIA and POPIA;
- 9.3.2. the postal and street address, phone and fax number and, if available, electronic mail address of-
- 9.3.2.1. the Information Officer of every public body, and
- 9.3.2.2. every Deputy Information Officer of every public and private body designated in terms of section
- 17(1) of PAIA1 and section 56 of POPIA2;
- 9.3.3. the manner and form of a request for-
- 9.3.3.1. access to a record of a public body contemplated in section 113; and
- 9.3.3.2. access to a record of a private body contemplated in section 504;
- 9.3.4. the assistance available from the Information Officer of a public body in terms of PAIA and POPIA;
- 9.3.5. the assistance available from the Regulator in terms of PAIA and POPIA;
- 9.3.6. all remedies in law available regarding an act or failure to act in respect of a right or duty conferred or imposed by PAIA and POPIA, including the manner of lodging-
- 9.3.6.1. an internal appeal;
- 9.3.6.2. a complaint to the Regulator; and
- 9..3.6.3. an application with a court against a decision by the information officer of a public, a decision on internal appeal or a decision by the Regulator or a decision of the head of a private body;
- 9.3.7. the provisions of sections 145 and 516 requiring a public body and private body, respectively, to compile a manual, and how to obtain access to a manual;
- 9.3.8. the provisions of sections 157 and 528 providing for the voluntary disclosure of categories of records by a public body and private body, respectively;
- 9.3.9. the notices issued in terms of sections 229 and 5410 regarding fees to be paid in relation to requests for access; and
- 9.3.10. the regulations made in terms of section 9211.
- 9.4. Members of the public can inspect or make copies of the Guide from the offices of the public or private bodies, including the office of the Regulator, during normal working hours. The Guide can also be obtained-
- 9.4.1. upon request to the Information Officer;
- 9.4.2. from the website of the Regulator (https://www.justice.gov.za/inforeg.org.za).

#### 10. REQUESTS FOR ACCESS TO INFORMATION (s 11 OF PAIA)

Everyone has the right to request access to recorded information held by the municipality, subject thereto that the request is made on the prescribed form and that the prescribed fees are paid. Access is also subject to the grounds of exclusion or refusal found in Chapter 4 of PAIA. The request may be made by anyone who acts in their own interests or acts on behalf of someone who cannot do so themselves.

#### 10.1 Procedure for requesting records

A requester must complete the prescribed form which-

- (a) can be found in the Regulations to PAIA;
- (b) is on the website of the SAHRC at www.sahrc.org.za and www.inforegulator.org.za;
- (c) is attached to this document as Annexure "A"; or
- (d) is obtainable from the municipality.

#### 10.2 Process

The request for information must be submitted to:

The Information Officer / Municipal Manager Private Bag X9020 KWABHACA 5090

Attention: Mr GPT Nota Tel: 039 255 8500 Fax: 039 255 0167

email: Nota.Tobela@umzimvubu.gov.za / Nenemba.Celiwe@umzimvubu.gov.za

#### Form of requests (s 18 of PAIA)

a) Access to information which is not automatically available must be requested in writing on the prescribed form, **Form A** attached hereto as **Annexure "A"** and be forwarded to the Information Officer or Deputy Information Officer.

#### The application form must be accompanied by the prescribed request fee.

- a) The application should clearly state what information is required, whether a copy of the record is required, or the requester would like to view the record at the office of the municipality.
- (b) If a requester asks for access in a particular form, then he or she should get access in the manner that has been asked for. This principle applies, unless doing so would interfere unreasonably with the running of the municipality, or damage the record, or infringe a copyright not owned by the municipality.
- c) If for practical reasons, access cannot be given in the required form, but in an alternative manner, then the fee must be calculated according to the way that was first asked for by the requester. If, in addition to a written reply to their request for the record, the requester wants to be informed about the decision in any other way, for example telephonically, this must be indicated [s 18(2)(e) of PAIA].
- d) When the requester is unable to read or write or has a disability, the request can be made orally in which event the Information Officer or Deputy Information Officer will complete the form on behalf of the requester. The Information Officer or Deputy Information Officer will render such reasonable assistance free of charge, as is necessary to enable the requester to comply with section 18(1) of PAIA.
- e) If a requester has made a request of access that does not comply with section 18(1), the Information Officer or Deputy Information Officer concerned, may refuse the request if he/she has:

Notified the requester of an intention to refuse the request and the Information Officer or Deputy Information Officer or another official would grant a reasonable opportunity for the requester to alter the request for it to comply with section 18(1) of PAIA.

#### Request on behalf of another person

a) If the request is made on behalf of another person, a requester must submit proof of the capacity in which he or she is making the request, to the reasonable satisfaction of the Information Officer [s 18(2)(f) of PAIA].

#### Request by people with disabilities

- (a) If a requester is unable to read or write, or if he or she has a disability that prevents him or her from completing the prescribed form, then he or she can make a verbal request. The Information Officer will then complete the form on behalf of the requester and give a copy of the completed form to the requester [s 18(3) of PAIA].
- (b) The Information Officer will assist a requester to comply with the abovementioned requirements to request access to information, including referring a requester to another public body, if it is apparent that the request for information should have been made, to such other body [s 19 of PAIA].

# Transfer of requests (s 20 of PAIA)

- (1) If the request of access is made of the information that is not in the possession of the municipality, or the information is connected to another public body, the Information Officer or Deputy Information Officer will assist the requester to make the request to the relevant public body within fourteen (14) days after the request has been received.
- (a) The Information Officer of ULM may transfer requests for records to another public body when:
- (i) The record is in the possession of that public body;
- (ii) the subject matter of the record is more closely associated with the functions of that public body;
- (iii) the record was created for that public body, or was received first by that body; or
- (iv) the record contains commercial information in which that public body has a greater commercial interest.
- b) If the municipality is in possession of the record which is being requested and its Information Officer considers it helpful to do so to enable the Information Officer of the other public body to deal with the request, the record or a copy of the record will be sent to that Information Officer.
- (c) If a request for access to a record has been transferred, any period prescribed for the completion of an activity related to the request, has to be computed from the date it was received by the Information Officer to whom it was referred. All the relevant periods that apply to a request for information have to be adhered to.

#### **Notification of transfer**

- (a) When a request for access has been transferred, the Information Officer making the transfer will immediately notify the requester of:
- (i) the transfer:
- (ii) the reasons for the transfer; and
- (iii) the period within which the request must be dealt with [s 20(5) of PAIA].
- (b) The Information Officer will reasonably ensure that a record to which access has been requested is preserved until a decision is taken about access to the information [s 21 of PAIA].

### Payment of Fees (s 22 of PAIA)

- (a) Two types of fees are required to be paid in terms of PAIA, namely a **request fee** and an **access fee**. A requester who seeks access to a record containing personal information about him / herself is not required to pay the request fee. Every other requester must pay the relevant prescribed fee. The Information Officer must by notice require the requester to pay the prescribed request fee (if any) before the further processing of the request.
- b) The requester may lodge an internal appeal, where appropriate, or an application to the court against the payment of the request fee.
- (i) After the Information Officer has made a decision on the request, the requester must be notified of such a decision in the manner in which the requester wanted to be notified.
- (ii) If the request is granted, then a further access fee must be paid for the search, preparation, reproduction and for any time that has exceeded the prescribed hours within which to search and prepare the record for disclosure.

(c) The fees that have been prescribed are contained in the Regulations promulgated in terms of the PAIA and must be paid by a requester before the municipality can make any records requested available to the requester.

A copy of the schedule of prescribed fees is attached to this document as **Annexure "B"**. Fees are payable, during office hours, at the municipality cashier's office at Dabula Street, Sophia, KwaBhaca or 67 Church Street, eMaXesibeni. Alternatively, fees may be paid by means of Electronic Funds Transfer as per the banking details below, quoting PAIA number as the reference number:

Account Name: First National Bank

Account No: 6202218 3727

Branch No: 210821

Branch Name: Umzimvubu Local Municipality - Mount Frere Reference: PAIA reference number and name of Requestor

e) Certain persons as set out in Annexure "C" are exempted from paying access fees [s 22(8)].

#### Records not found/non-existing (s 23 of PAIA)

a) The Information Officer or Deputy Information Officer will by means of an affidavit/affirmation, inform the requester in the case that the records cannot be found or do not exist and that all reasonable steps have been taken to find the requested record, providing full reasons.

#### Deferral of Access (s 24 of PAIA)

a) Requests may be deferred until the information becomes available. The requester will then be notified accordingly and requested to make representations within thirty (30) days as to why the information is required prior to it becoming public.

#### Decisions on request and notice thereof (s 25 of PAIA)

a) The municipality will respond to the request within thirty (30) days, unless the request contains considerations that necessitate an extension of time. Where the extension of the 30-day limit is required, the requester shall be notified providing an explanation why such extension is necessitated. The time limit may be extended only once, for a further period of 30 days (Section 26).

#### Where a request for information cannot be met, a requester shall be:

- Informed of his/her right to make a formal application under PAIA.
- Informed of the fact that the certain types of requests for information may be refused.
- Informed of his/her right to appeal if the request is initially refused.

# 11. RECORDS / INFORMATION TO BE FORMALLY REQUESTED IN TERMS OF PAIA INCLUDE INTER ALIA:

- Salary advices
- UIF returns
- Annual financial reports
- Financial records
- Employee leave records
- Internal policies and procedures
- Documentation on disciplinary matters
- Internal correspondence on statutory documents

- Documentation on conditions of employment
- Records obtained from 3<sup>rd</sup> parties held by the municipality
- Various agreements entered into between the municipality and 3<sup>rd</sup> parties
- Documents pertaining to tenders and other procurement related matters
- Minutes of the Council and its various committees and sub-committees
- Data base of service recipients, including but not limited to residents, customers, suppliers, etc.

### 12. RECORDS AND CATEGORIES OF RECORDS HELD BY UMZIMVUBU LOCAL MUNICIPALITY

# Description of subjects and categories of records held:

"Records" of the municipality refer to the records created or received in the course of business, kept as evidence of the municipality's functions, activities and transactions. The municipality keeps different kinds of records which could be available in different media formats i.e paper or electronic.

#### Records held and accessible

Records held by the municipality are managed in accordance with the requirements of the Provincial Archives. These records are available subject to a person having to request access in terms of the PAIA and subject to such information not being excluded from disclosure in terms of the Act.

# Umzimvubu Local Municipality holds records on the following subjects and categories:

Umzimvubu Local Municipality holds records on the following subjects and cat					
Infrastructure	Road Traffic Management / Motor vehicle				
Maps and plans	testing and licence records				
Building Plans	Contraventions and prosecutions				
Geographical information	Accident records				
Title deeds of municipal properties	Arrest reports/records				
Town planning enforcement records	Fines, summonses, court rolls				
Information on Council owned land	Motor vehicle licencing information				
Applications to lease or purchase property	Applications for Learners licence				
Town planning applications and consents	Applications for driver's licence				
	Information on renewal of driver's licence				
Organisation and Control Delegation of Powers Policies Standard Operating Procedures Council Reports and Minutes Statutory reports submitted to Treasury Integrated Development Planning Code of conduct for Councillors and employees Litigation register Municipal Performance Management Municipal Indigent Registers Intergovernmental Relations Ward Committee support Disaster Management	Internal Financial Management Internal Audit reports				
Solid waste management Solid Waste and landfill sites Environmental Impact Assessments	Libraries Library membership details				
Financial Information Tariffs	Human Resources Records				

VAT records	HR policies and procedures
Invoices and supporting documents	Salary and remuneration package details
Bank statements and records of	Staff vacancies, circulars and adverts
investments	Employees records
Financial Statements	EAP files
Debtor's statements and financial history	Learning and development e.g.: skills
Council bank reconciliations	development and training plans
Details of paymentsmade to creditors	Employment equity plan and statistics
Rentals levied and arrears	UIF records
Valuation rolls	Leave records
Lease agreements on rented municipal	
properties	
Sale agreements of properties alienated by	
the municipality	
Supply Chain and Asset Management	Internal Information Services
Procurement	Internal records management
Tender registers	Internal security matters
Provisioning	
Asset Management	
Communications	Attending and hosting meetings and
Internal communications	other gatherings
Speeches	Public participation
Media publications	IDPs
Contact details	

# 13. UMZIMVUBU LOCAL MUNICIPALITY VOLUNTARY DISCLOSURE AND AUTOMATIC AVAILABILITY OF CERTAIN RECORDS WITHOUT A REQUEST FEE

The records as set out here are automatically available without a person having to request access in terms of PAIA, but where appropriate, remain subject to review by the Information Officer or Deputy Information Officer in terms of Section 15 (4) of the Act). All other records must be formally requested as provided for in this manual. The only fee payable, if any, for access to these records is the prescribed fee for reproduction.

- Debtor's accounts
- Town Planning Schemes
- Newsletters
- Brochures
- Policies
- All information as freely available on the municipal website: www.umzimvubu.gov.za

### 14. REFUSAL OF ACCESS TO CERTAIN RECORDS (s 33-46 of PAIA)

(1) The Information Officer or Deputy Information Officer may refuse access to certain records under the circumstances as provided for in section 33 to 46, in chapter 4 of PAIA.

Umzimvubu Local Municipality may refuse to grant access to records on the following grounds:

- a) Mandatory protection of a third party who is a natural person.
- b) Mandatory protection of the commercial information of a third party, if the record contains:
- Trade secrets of the third party;
- Financial, commercial, scientific or technical information which disclosure could likely to cause harm to the financial or commercial interests of that third party;
- Information disclosed in confidence by the third party to Umzimvubu municipality if the disclosure could put the third party at a disadvantaged in negotiations or commercial competition.
- c) Mandatory protection of confidential information of third parties if it is protected in terms of any agreement;
- d) Mandatory protection of the safety of individuals and property;

e) Mandatory protection of records which would be regarded as privileged in legal proceedings;

#### The commercial activities of Umzimvubu municipality which may include:

- Financial, commercial, scientific or technical information which disclosure could likely cause harm to the financial or commercial interests of the municipality.
- Information which if disclosed could put the municipality at a disadvantage in negotiations or commercial competition.
- A computer programme which is owned by Umzimvubu municipality and which is protected by copyright.
- The research information of the municipality or a third party, if its disclosure would disclose the identity
  of Umzimvubu municipality, the researched or the subject matter of the research would place the
  municipality at a disadvantage.
- f) Requests for information that are clearly frivolous, or vexatious or which involve an unreasonable diversion of resources in terms of section 45 of the PAIA.

# 15. THIRD PARTY NOTIFICATION AND INTERVENTION (CHAPTER 5)

# 15.1 Notice to third parties (s 47 of PAIA)

- a) The Information Officer or Deputy Information Officer must take reasonable steps to inform the third party to whom or which the record relates of the request as soon as reasonably possible, but in any event, within 21 days after the request is received.
- b) The third party may, within 21 days after being informed, make written or oral representations to the Information Officer or Deputy Information Officer why the request should be refused or may give a written consent for the disclosure of the record to the requestor.

#### 15.2 Decision on representations by Third Parties (s 49 of PAIA)

- a) The Information Officer must within 30 days decide whether to grant the request for access and notify the third party accordingly. If the request for access is granted, the notice must state:
  - adequate reasons for granting the request, including the provisions of this Act relied upon;
  - that the third party may lodge an internal appeal or complaint to the Information Regulator or an application, as the case may be, against a decision within 30 days after notice is given, and the procedure for lodging the internal appeal or application;
  - that the requester will be given access to the record after expiry of the applicable period; and
  - unless such internal appeal or complaint or an application with a court is lodged within that period.

# 16. REMEDIES AVAILABLE IN RESPECT OF AN ACT OR A FAILURE TO ACT BY UMZIMVUBU LOCAL MUNICIPALITY

Legislation applicable to local government may provide for an internal review or appeal procedure. Should this procedure be exhausted, or no provision be made of such a procedure, a court may be approached for an appropriate order in terms of the Promotion of Administrative Justice Act, 2000.

Questions, complaints, or comments regarding any service delivery by the municipality may be made as follows:

Tel: 039 255 8500 Monday to Thursday: 07h45 to 16h30

Friday: 07h45 to 15h15

Email: enquiries@umzimvubu.gov.za

Or

Visit the municipality at Dabula Street, Sophia, KwaBhaca or 67 Church Street, eMaXesibeni.

- I- 000 0

#### 16.1 Internal appeal (s 74 of PAIA)

The municipality has formulated an internal appeal board with the intention to attend to appeals submitted in terms of section 74 of the PAIA. A requester may lodge an internal appeal with the municipality against a decision of the Information Officer or Deputy Information Officer if:

- a request for access is refused;
- fees charged are unacceptable;
- the period within which a decision with regard to access to a record must be made is extended;
- access to a record is not provided in the requested form; and
- a third party may lodge an internal appeal with the municipality against a decision by the Information Officer or Deputy Information Officer to disclose information relating to a third party.

# Internal Appeal Procedure and appeal fees (s 75(1) of PAIA)

The appeal must be lodged on the prescribed **Form B** issued in terms of PAIA. A copy of the form is attached to this document as **Annexure "D"**. Copies thereof are also available from the municipality in the office of the Information Officer referred to in this document. The form is also available on the municipal website.

- a) An appeal must be lodged within 60 days or if notice to a third party is required in terms of s49(1)(b) of PAIA, within 30 days after notice has been given to the appellant of the decision appealed against, or if notice to the appellant is not required, after the decision was taken.
- b) An appeal must be delivered or sent by fax, electronic email address or sent to the address of the Information Officer.
- c) An appellant must provide reasons for the internal appeal, how he or she wishes to be informed of the decision about the appeal and must pay the prescribed appeal fee (if any) [s 75(3) of PAIA].
- d) The Information Officer will allow late lodging of an appeal only if the appellant's motivation is credible. An appellant will be informed if his or her late appeal was disallowed.
- e) A decision on the internal appeal may be deferred until the appeal fee is paid.
- f) Submission of an internal appeal to the Information Officer [s 75(4) of PAIA], the Information Officer must submit an internal appeal within 10 working days after receipt thereof to the appeal board in writing for consideration.
- g) The appeal board must, at the same time, be provided with the reasons for the Information Officer's decision against which the internal appeal was lodged and with the details of any third party that may be involved.

## Notice to and representations by Third party (s 76 of PAIA)

- (a) When the appeal board is considering an internal appeal against the refusal of a request for access to the record of a third party, the disclosure of which may involve the unreasonable revelation of personal information, may harm the third party's commercial or financial interests or would constitute a breach of confidence, the appeal board must inform the third party about the appeal within 30 days after receipt thereof.
- (b) The appeal board must furnish the third party with a description of the contents of the appeal, details of the appellant and must state whether the appeal board is of the opinion that it would be in the public interest that the information should be revealed. The third party then has 21 days to make a written representation to the appeal board why the request for information should not be granted or, alternatively, give written consent for the disclosure of the record to the requester.
- (c) When the appeal board is considering an internal appeal against the granting of a request for access to information, the appeal board must notify the requester concerned of the appeal within 30 days after receipt thereof. The third party has 21 days to make a written representation why the access to the record should be granted.

#### Decision on internal appeal and notice thereof (s 77 of PAIA)

- a) When deciding on an internal appeal, the municipality may confirm the original decision or make a new decision. This must be done within 30 days after receipt of the internal appeal, or within 5 working days after receiving written representation regarding the appeal.
- b) The municipality must immediately notify the appellant, every third party involved and the requester of the decision and must provide the reasons for the decision. If the municipality fails to comply with the above procedures and time frames for the consideration of an internal appeal, it will be regarded that that the municipality has dismissed the internal appeal.

# 16.2 Application to court (s 78 of PAIA)

- a) The appellant, third party or requester will also be informed that they may apply to a competent court for review of the decision of the municipality on an internal appeal. Such application must be made within 30 days after the decision has been taken, however, a requester or third party may ONLY apply to a court for such a review after the requester or third party has exhausted the internal appeal procedure and complaints procedure.
- b) The court may confirm, amend, or set aside the decision on an internal appeal or may grant an interdict.

# 17. PUBLIC INVOLVEMENT IN THE FORMULATION OF POLICY OR THE EXERCISE OF POWERS OR PERFORMANCE OF DUTIES BY UMZIMVUBU LOCAL MUNICIPALITY

ULM provides the following opportunities for consultation, making representations or otherwise participating in or influencing the formulation of policy / legislation or the execution of the mandate of the municipality:

- a) IDP and Budget Outreach;
- b) Publication of policies in the Government Gazette and on the municipal website;
- c) Stakeholder engagements;
- d) Traditional Leaders Summit;
- e) Municipal publications and newspapers;
- f) Mayoral Imbizo: and
- f) Invite public comments on the Annual Report.

#### 18. PROTECTION OF PERSONAL INFORMATION ACT, NO 4 OF 2013

#### **18.1 DEFINITIONS**

- "POPIA" or "POPI" means the Protection of Personal Information Act, 2013 (Act No 4 of 2013);
- "POPI Regulations" means the regulations for the protection of personal information issued in terms of section 112(2) of the Protection of Personal Information Act, 2013 (Act No. 4 of 2013) on 14 December 2018:
- "data subject" means the person to whom personal information relates;
- " consent" means any voluntary, specific and informed expression of will in terms of which permission is given for the processing of personal information.
- "Information Officer" in relation to ULM, means the Municipal Manager;
- "de-identify" means, in relation to personal information of a data subject, to delete any information that: identifies the data subject; can be used or manipulated by a reasonably foreseeable method to identify the data subject; or can be linked by a reasonably foreseeable method to other information that identifies the data subject; and "de-identified" has a corresponding meaning.
- "direct marketing" means to approach a data subject, either in person or by mail or electronic communication, for the direct or indirect purpose of: promoting or offering to supply, in the ordinary course of business, any goods or services to the data subject; or requesting the data subject to make a donation of any kind for any reason.
- "electronic communication" means any text, voice, sound or image message sent over an electronic communications network which is stored in the network or in the recipient's terminal equipment until it is collected by the recipient.
- "operator" means a natural or juristic person.
- "personal information" means information relating to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person, including, but not limited to: information relating to the race, gender, sex, pregnancy, marital status, national, ethnic or social origin, colour, sexual orientation, age, physical or mental health, well-being, disability, religion, conscience, belief, culture, language and birth of the person; information relating to the education or the medical, financial, criminal or employment history

of the person; • any identifying number, symbol, email address, physical address, telephone number, location information, online identifier or other particular assignment to the person; • the biometric information of the person; • the personal opinions, views or preferences of the person; • correspondence sent by the person that is implicitly or explicitly of a private or confidential nature or further correspondence that would reveal the contents of the original correspondence; • the views or opinions of another individual about the person; and • the name of the person if it appears with other personal information relating to the person or if the disclosure of the name itself would reveal information about the person.

"private body" means: • a natural person who carries or has carried on any trade, business or profession, but only in such capacity; • a partnership which carries or has carried on any trade, business or profession; or • any former or existing juristic person but excludes a public body.

"processing" means any operation or activity or any set of operations, whether or not by automatic means, concerning personal information, including: • the collection, receipt, recording, organisation, collation, storage, updating or modification, retrieval, alteration, consultation or use; • dissemination by means of transmission, distribution or making available in any other form; or • merging, linking, as well as restriction, degradation, erasure or destruction of information.

"public body" means: • any department of state or administration in the national or provincial sphere of government; or • any other functionary of institution when: - exercising a power or performing a duty in terms of the Constitution or a provincial constitution; or - exercising a public power or performing a public function in terms of any legislation.

"public record" means a record that is accessible in the public domain and which is in the possession of or under the control of a public body, whether or not it was created by that public body.

"record" means any recorded information: regardless of form or medium, including any of the following: • writing on any material; • information produced, recorded or stored by means of any tape-recorder, computer equipment, whether hardware or software or both, or other device, and any material subsequently derived from information so produced, recorded or stored; • label, marking or other writing that identifies or describes anything of which it forms part, or to which it is attached by any means; • book, map, plan, graph or drawing; • photograph, film, negative, tape or other device in which one or more visual images are embodied so as to be capable, with or without the aid of some other equipment, of being reproduced; • in the possession or under the control of the responsible party; • whether or not it was created by the responsible party; and • regardless of when it came into existence.

"Regulator" me and the Information Regulator established in terms of the Protection of Personal Information Act.

"re-identify" means, in relation to personal information of a data subject, to resurrect any information that has been de-identified, that: • identifies the data subject; • can be used or manipulated by a reasonably foreseeable method to identify the data subject; or • can be linked by a reasonably foreseeable method to other information that identifies the data subject; • and "re-identified" has a corresponding meaning.

"Responsible party" means a public or private body or any other person which, alone or in conjunction with others, determines the purpose of and means for processing personal information.

"Special personal information" means personal information relating to: • the religious or philosophical beliefs, race or ethnic origin, trade union membership, political persuasion, health or sex life or biometric information of the data subject; or • the criminal behaviour of a data subject to the extent that such information relates to: - the alleged commission by a data subject of any offence; or - any proceedings in respect of any offence allegedly committed by a data subject or the disposal of such proceedings.

"Unique identifiers" means any identifier that is assigned to a data subject and is used by the responsible party for the purposes of the operations of the responsible party and that uniquely identifies that data subject in relation to the responsible party.

#### 19. PROCESSING OF PERSONAL INFORMATION (ss 8-35 of POPIA)

The municipality will process personal information as per the conditions for lawful processing of personal information.

### 19.1 Purpose of Processing

- a) Personal information is processed to comply with the Public Body's constitutional and legislative mandates.
- b) Personal information amongst other things is used for:
  - recruitment and employment;
  - administration of compensation and benefits;
  - performance management and training;
  - risk management which includes physical and electronic security and access control via biometrics;
  - · procurement of goods and services;
  - transact with suppliers;
  - recover municipal debt;
  - legal and contractual purposes; and
  - · rendering of services.

#### 20. LIST OF PERSONAL INFORMATION KEPT

- a) The municipality collects and keep personal information for various reasons in order to fulfil its mandate in line with the Constitution of the Republic of South Africa.
- b) The municipality keeps personal information of the local communities / residents to enhance the rendering of services to its communities. On the other hand, employees are required to share their personal information with the municipality for human resource management.

#### Personal information that can be obtained include, but not limited to:

- a) qualifications;
- b) contact details;
- c) remuneration details;
- d) identification:
- e) names and surname:
- f) biometric information;
- g) Demographic details such as age, gender, physical and postal address;
- h) declaration of interest;
- i) medical information;
- j) next of kin information;
- k) employment information;
- I) ownership or rental information;
- m) vehicle details i.e vehicle registration number plate;
- n) Bidder's information;
- o) Rate payer's information

# Collection of Personal Information (s 12 of POPIA)

The municipality collects personal information to support its service delivery mandate, and the information is collected directly from the data subjects where practical and should be in compliance with the POPIA.

#### Personal information may be collected through a variety of channels and may include the following:

- Surveys
- Websites

- Application forms
- Tenders and contracts
- Social media platforms
- Town planning compliance
- Responding to the questionnaires
- Through third party service providers
- Through surveillance cameras (with facial recognition technology).

# Reasons for keeping personal information:

- Security background checks (vetting);
- closing agreements and contracts;
- registering of services;
- community consultations and feedback;
- debt recovery;
- disclosures;
- reports to Council on bad debt;
- process benefits i.e medical aid and pension;
- respond to enquiries, complaints and requests;
- considering bids in terms of tenders and quotations;
- · sending and sharing of important communication;
- employment, remuneration, and other HR needs; and
- maintaining database for essential services, indigent support, and housing.

# Collection of personal information for a specific purpose (s 13 of POPIA)

a) The municipality will use the information only for the intended purpose it was collected for unless the data subject grants a consent for additional use.

# Retention of personal information (s 14 of POPIA)

- a) the municipality shall retain personal information for as long as it is necessary to fulfil the purpose it was collected for.
- b) to comply with legislative and or archive requirements whereafter it shall be deleted or disposed of.
- c) Retention periods will vary depending on the purpose information was collected for.
- d) The following criteria will determine retention periods:
  - legal or contractual or other obligations to retain personal data;
  - data necessary for an investigation or for litigation purposes; and
  - to maintain accurate records in line with relevant legislation.

# Sharing of personal information

a) As a principle, the municipality shall only share personal information if the municipality has obtained consent from the data subject.

#### Transfer of personal information outside the Republic

The municipality has not planned Transborder flows of personal information, however, should it become necessary to transfer personal information to another country for any lawful purposes, the municipality will ensure that anyone to whom it pass personal information is subject to a law or binding agreement which

provides an adequate level of protection and the third party agrees to treat that personal information with the same level of protection as the municipality is obliged under POPIA.

# Personal information may be shared with the indicated stakeholders and in the following manner:

- SARS;
- medical aids, pension funds;
- financial institutions for payments;
- financial institutions for remuneration purposes;
- where necessary to comply with judicial proceedings and court orders;
- where consent has been obtained from the data subject for sharing;
- business partners, vendors or contractors to provide requested services or facilitate transactions;
- in response to a request for information by a legitimate authority in accordance with, or required by any applicable law, regulation or a legal process; and
- to protect the rights, property or safety of the municipality or others or as otherwise required by an applicable law.

# Safeguarding of personal information (s 19 of POPIA)

- a) The municipality is committed to protect personal information from misuse, loss, theft, unauthorised access or disclosure and modification by:
  - using electronic and physical security measures.
  - contractually requiring that third parties to whom personal information is disclosed to do the same.
- b) Due to online security breaches that may occur, the municipality cannot fully guarantee the security or interception from external sources of any personal information being submitted or posted online.
- c) The municipality has employed security safeguards that are reasonable and appropriate to the identified risks and the sensitivity of the information.

#### Rights of the data subject to access and maintenance of personal information

- a) The data subject may request the municipality to access, correct, update, block or delete personal information that the municipality holds subject to legislative requirements that make it compulsory for the municipality to keep such personal information.
- b) The Information Officer will acknowledge receipt of any such request within three (3) days of the date of submission.
- c) Such requests will be dealt with by the Information Officer who shall respond within a reasonable period and no later than thirty (30) days of the date of the request.
- d) The data subject may withdraw consent at any time for future processing.
- e) The data subject may request access to, and correction of personal data which is held by the municipality at any time by submitting a written request to the Information Officer.
- f) The data subject may object to the processing of personal data at any time.
- g) On any suspicion that personal information has been unlawfully processed, and rights relating to protection of your personal information were violated or that personal information has been compromised, the data subject shall contact the Information Officer and if not satisfied, may lodge a complaint with the Information Regulator.
- h) In the event of an information breach that the municipality becomes aware of, the municipality shall notify the data subject.

### 21. OBJECTION TO THE PROCESSING OF PERSONAL INFORMATION (s 11 of POPIA)

- a) A data subject who wishes to object to the processing of personal information in terms of section 11(3)(a) of POPI, must submit the objection to the municipality on **Form 1**.
- (b) The municipality, or a designated person, must render such reasonable assistance as is necessary, free of charge, to enable the data subject to make an objection using **Form 1**.

# 22. REQUEST FOR CORRECTION OR DELETION OR DESTRUCTION OF PERSONAL INFORMATION (s 24 of POPIA)

- a) A data subject who wishes to request a correction or deletion of personal information or the destruction or deletion of a record of personal information of that data subject in terms of section 24(1) of POPI, must submit a request to the municipality using **Form 2**.
- b) The municipality, or a designated person, must render such reasonable assistance, as is necessary free of charge, to enable a data subject to complete **Form 2**.

#### 23. APPLICATION FOR ISSUING CODE OF CONDUCT (s 61 of the POPIA)

- a) Applications for issuing the code of conduct by a public or private body may be issued on the Regulator's own initiative.
- b) Applications must be submitted to the Regulator on Form 3.

#### 24. REQUEST FOR DATA SUBJECT'S CONSENT TO PROCESS PERSONAL INFORMATION

a) If the municipality wishes to process personal information of a data subject for the purpose of direct marketing by electronic communication must in terms of section 69(2) of POPI submit a request for written consent to that data subject using **Form 4**.

#### 25. SUBMISSION OF COMPLAINTS

- a) Any person who wishes to submit a complaint contemplated in section 74(1) of POPI must submit such a complaint to the Regulator using **Part I of Form 5.**
- b) The municipality or a data subject who wishes to submit a complaint contemplated in section 74(2) of POPI must submit such a complaint to the Regulator on **Part II of Form 5**.

#### 26. REGULATOR ACTING AS CONCILIATOR DURING INVESTIGATION

- (1) If during the investigation of a complaint the Regulator decides to act as a conciliator in terms of section 76(1)(b) of POPI, and convene a conciliation meeting, the Regulator must, as soon as it is practically possible, inform the data subject and the municipality using **Form 6** of the following:
- (a) the Regulator's decision to act as a conciliator in the matter; and
- (b) the date, time and place of the conciliation meeting.

# (2) The Regulator-

- (a) may consolidate separate complaints, which are alleged to relate to the same interference with the protection of personal information by the same responsible party, in order to deal with the complaints in the same conciliation proceedings;
- (b) must ensure that all persons entitled to attend the conciliation meeting are notified within a reasonable time, of the date, time and place of the meeting;
- (c) may request all the relevant documentation relating to the complaint from the data subject and the responsible party; and
- (d) may confer with the parties in person, by electronic communication means, or by any other means as is deemed appropriate.
- (3) Where a conciliation meeting fails to take place, the Regulator must arrange for an alternative date and notify the persons entitled to attend the conciliation meeting accordingly.
- (4) The Regulator must issue a conciliation certificate using **Form 7** within a reasonable time after the date of the conclusion of the conciliation meeting.
- (5) If the complaint is not resolved, or either or both of the parties did not attend a conciliation meeting, the Regulator must proceed with the complaint as provided for in terms of section 76 of POPI.

#### 27. PRE-INVESTIGATION PROCEEDINGS OF REGULATOR

- a) If the Regulator intends to investigate any matter contemplated in Chapter 10 of POPI, the Regulator must in terms of section 79 of POPI, notify the parties to whom the investigation relates of such intention on **Part I using Form 8** prior to conducting the investigation.
- b) The Regulator must inform the municipality if the investigation relates to it on **Part II of Form 8** of the complaint, or the subject matter of the investigation, and must inform the municipality of the right to submit a written response to the complaint or the subject matter of the investigation within the time allocated by the Regulator.

#### 28. SETTLEMENT OF COMPLAINTS

- a) If it appears from a complaint or any written reply to the complaint under section 79(b)(ii) of POPI or during a conciliation meeting, that it may be possible to secure a settlement between the parties and if appropriate, satisfactory assurances as contemplated in section 80 of POPI, the Regulator may confer with the parties in person, by electronic communication means, or by any other means as is deemed appropriate to endeavour to obtain a settlement and if appropriate, satisfactory assurances as contemplated in section 80 of POPI.
- b) If during the process referred to in sub-paragraph (1) above the Regulator decides to convene a settlement meeting, the Regulator must, as soon as it is practically possible, inform the data subject and the municipality using **Form 9** of the date, time and place of the settlement meeting.
- c) For the purpose of settlement proceedings, the Regulator has the same powers of a conciliator contemplated in sub-regulations (2) to (3) of Regulation 8 of POPI.
- d) The Regulator must issue a settlement certificate using **Form 10** within a reasonable time after the date of the conclusion of the settlement meeting.
- e) If no settlement and assurance is secured or if either or both of the parties did not wish to attend a settlement meeting, the Regulator must proceed with the matter as provided for in terms of section 76 of POPI.

#### 29. ASSESSMENTS

- a) A request for an assessment in terms of section 89(1) of POPI must be submitted to the Regulator on **Part** 1 of **Form 11**.
- b) The Regulator must inform the requester on **Part II** of **Form 11** if it has decided to conduct an assessment on:
- i. its own initiative; or
- ii. as requested in terms of sub-paragraph (i) above;
- iii. within a reasonable time from the date that the decision was made.
- c) The period of assessment will be determined by the Regulator on a case-by-case basis.
- d) The Regulator must notify the requester or the municipality (if not the requester) of any decision made, or action taken, or view formed on **Form 12** within a reasonable time from the date that the decision was made, or action taken, or view formed.

### 30. INFORMING THE PARTIES OF DEVELOPMENTS REGARDING INVESTIGATION

- (1) During the course of an investigation, the Regulator must within a reasonable time from the date of a decision being made or action being taken-
- (a) keep the complainant, the data subject (if not the complainant) and the responsible party informed of the developments of the investigation; and
- (b) inform the complainant, data subject (if not complainant) and the responsible party of the result of the investigation.
- (2) The notifications contemplated in sub-regulation (1) of POPI Regulations must be served at the designated addresses of the complainant, the data subject and the municipality advising-

- (a) on Form 13 that an enforcement notice will not be issued in terms of section 94(a) of POPI;
- (b) on **Form 14** that the complaint has been referred to the Enforcement Committee in terms of section 92 of POPI:
- (c) on Form 15 that an enforcement notice has been served in terms of section 95 of POPI;
- (d) on Form 16 that an enforcement notice had been cancelled or varied in terms of section 96 of POPI;
- (e) on **Form 17** that an appeal has been lodged against an enforcement notice for cancellation or variation of the notice in terms of section 97 of POPI;
- (f) on **Form 18** that an appeal against an enforcement notice has been allowed and that an enforcement notice has been substituted in terms of section 98 of POPI; or
- (g) on Form 19 that an appeal has been dismissed in terms of section 98 of POPI.

#### 31. AVAILABILITY OF THE MANUAL

A copy of this Manual or the updated version thereof, is available as follows-

- a) municipal website www.umzimvubu.gov.za;
- b) municipal reception area for public inspection during normal business hours;
- c) to any person upon request and upon the payment of a reasonable prescribed fee; and
- d) to the Information Regulator upon request.
- e) a fee for a copy of the Manual, as contemplated in annexure B of the Regulations, shall be payable per each A4-size photocopy made.

#### 32. UPDATING OF THE MANUAL

Umzimvubu Local Municipality will, if necessary, update and publish this Manual annually.

MR GPT NOTA
MUNICIPAL MANAGER

# Annexure "A"

# **FORM A**

# REQUEST FOR ACCESS TO RECORD OF PUBLIC BODY

(Section 18 (1) of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000)

# [Regulation 6]

FOR DEPARTMENTAL	USE				
		Reference number:			
Paguagt received by:					
Request received by:					
(state rank, name and su		officer/deputy information officer) on			
	(date) at	(place).			
Request fee (if any):	R				
Deposit fee (if any):	R				
Access fee:	R				
		SIGNATURE OF INFORMATION			
		OFFICER/DEPUTY			
	INFORMAT	ON OFFICER			
A. Particulars of public	body				
The Information Officer/Deput	y Information Officer:				
B. Particulars of person	n requesting access to t	he record			
(a) The particulars of the pe	erson who requests acces	s to the record must be given below.			
(h) Furnish the address and	Nor fay number in the Rei	public to which the information must be sent			
(b) Furnish the address and/or fax number in the Republic to which the information must be sent.					
(c) Proof of the capacity in	which the request is made	e, if applicable, must be attached.			
Full names and surname:					
Identity/Passport number:					

Pos	stal a	ddress:
Fax	c num	ber:
Tel	ephor	ne number:
E-N	/lail A	ddress:
_	Dort	isulare of nargon on whose babalf request is made
C.		iculars of person on whose behalf request is made his section must be completed ONLY if a request for information is made on behalf of
	aı	nother person.
Ful	l nam	es and surname:
		number:
	,	
D.	Part	iculars of record
	(a	Provide full particulars of the record to which access is requested, including the reference number if that is
	(-)	known to you, to enable the record to be located.
	(b)	If the provided space is inadequate, please continue on a separate folio and attach it to this form. <b>The</b>
		requester must sign all the additional folios.
	1.	Description of record or relevant part of the records
	١.	Description of record or relevant part of the record:
	2.	Reference number, if available:
	3.	Any further particulars of record:
_	<b>-</b>	
	Fees	
(6	a)	A request for access to a record, other than a record containing personal information about yourself, will be
		processed only after a <b>request fee</b> has been paid.
(1	b)	You will be notified of the amount required to be paid as the request fee.
	,	
		The fee payable for access to a record depends on the form in which access is required and the
		reasonable time required to search for and prepare a record.
(	d)	If you qualify for exemption of the payment of any fee, please state the reason for exemption.
Rea	ason	for exemption from payment of fees:
F.		Form of access to record

# F

If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 hereunder, state your disability and indicate in which form the record is required.

Mark the appropriate box with an "X".  NOTES:  (a) Your indication as to the required form of access depends on the form in white record is available.  (b) Access in the form requested may be refused in certain circumstances. In succase you will be informed if access will be granted in another form.  (c) The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.  1. If the record is in printed form:    Copy of record*	Disa	ability:			Form in w	hich record i	s requi	red:		
NOTES:  (a) Your indication as to the required form of access depends on the form in white record is available.  (b) Access in the form requested may be refused in certain circumstances. In succase you will be informed if access will be granted in another form.  (c) The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.  1. If the record is in printed form:    Copy of record*										
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record is available.  (b) Access in the form requested may be refused in certain circumstances. In sucase you will be informed if access will be granted in another form.  (c) The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.  1. If the record is in printed form:    Copy of record*	NOT	TES:								
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1. If the record is in printed form:    Copy of record*		case you will be in	nformed if a	ccess w	vill be grant	ed in anothe	r form.			
1. If the record is in printed form:    Copy of record*	(c)	The fee payable for	or access to	the red	cord, if any,	will be dete	rmined			
2. If record consists of visual images: (this includes photographs, slides, video recordings, computer-generated images, sketches, etc).    view the images		partly by the form	in which ac	cess is	requested.					
2. If record consists of visual images:     (this includes photographs, slides, video recordings, computer-generated images, sketches, etc).    view the images	1.	If the record is in p	orinted for	m:						
(this includes photographs, slides, video recordings, computer-generated images, sketches, etc).    view the images		Copy of record*		Inspe	ction of rec	ord				
images, sketches, etc).    view the images	2.	If record consists	of visual in	nages:						
view the images   copy of the images*   transcription images*  3. If record consists of recorded words or information which can be reproduced sound:    Listen to the soundtrack (audio cassette)   transcription of soundtrack* (written or printed document)  4. If record is held on computer or in an electronic or machine – readable form:    Printed copy of record*   Printed copy derived form*(stiffy or compact disc)   * If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you?   A postal fee is payable.   YES	(	(this includes photog	raphs, slide	es, video	recording	s, computer-	genera	ted		
3. If record consists of recorded words or information which can be reproduced sound:  Listen to the soundtrack (audio cassette) (written or printed document)  4. If record is held on computer or in an electronic or machine – readable form:  Printed copy of record* printed copy derived from the record* from the record* form*(stiffy or compact disc)  * If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you?  A postal fee is payable.  Note that if the record is not available in the language you prefer, access may be granted language in which the record is available.  In which language would you prefer the record?  Iotice of decision regarding request for access  You will be notified in writing whether your request has been approved/denied. If you we informed thereof in another manner, please specify the manner and provide the necess particulars to enable compliance with your request.  would you prefer to be informed of the decision regarding your request for access to the		images, sketches, e	tc).							
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In which language would you prefer the record?  otice of decision regarding request for access  You will be notified in writing whether your request has been approved/denied. If you w informed thereof in another manner, please specify the manner and provide the necess particulars to enable compliance with your request.  would you prefer to be informed of the decision regarding your request for access to the	Note	e that if the record is	not availab	le in the	anguage	you prefer, a	access	may be	granted	in the
Iotice of decision regarding request for access  You will be notified in writing whether your request has been approved/denied. If you w informed thereof in another manner, please specify the manner and provide the necess particulars to enable compliance with your request.  would you prefer to be informed of the decision regarding your request for access to the	lang	guage in which the re	cord is ava	ilable.						
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G.

# Annexure "B"

# TARRIF STRUCTURE AND FEES PAYABLE

A4 size page or part thereof.	
2. The fees for reproduction referred to in regulation 7(1) are as follows:	
(a) for every photocopy of an A4-size page or part thereof	R0,60
(b) for every printed copy of an A4-size page or part thereof held on computer or readable form	
(c) for a copy in a computer-readable form on-	
(i) Stiffy disc	R5,00
(ii) Compact disc	R40,00
(d) (i) for a transcription of visual images, for an A4-size page or part thereof	R22,00
(ii) for a copy of visual images	R60,00
(e) (i) for a transcription of an audio record, for an A4-size page or part thereof _	R12,00
(ii) for a copy of an audio record	R17.00
3. The request fee payable by every requester, other than a personal requester, 7(2) isR3,00	referred to in regulation
4. The access fee payable by a requester referred to in regulation 7(3) is as follo	ws:
(1) (a) for every photocopy of an A4-size page or part thereof	R0,60
(b) for every printed copy of an A4-size page or part thereof held on computer or readable formR0,40	in electronic or machine-
(c) for a copy in a computer-readable form on:	
(i) stiffy disc	R5,00
ii) compact disc	R40,00
(d) (i) for a transcription of visual images, for an A4-siza page or part thereof	R22,00
(ii) for a copy of visual images	R60,00
(e) (i) for a transcript of an audio record, for an A4-size page or part thereof	R12,00
(ii) for a copy of an audio record	R17,00
(f) To search for the record for disclosure for each hour or part of an hour, R15,0 such search and preparation.	0 reasonably required for
4.2 For purposes of Section 22(2) of PAIA, the following applies:	
(a) six hours as the hours to be exceeded before a deposit is payable; and	
(b) one third of the access fee is payable as a deposit by the requester.	

1. The fee for a copy of the manual as contemplated in regulation 5(c) is R0,60 for every photocopy of an

4.3 The actual postage is payable when a copy of a record must be posted to a requester exemption from paying "access fees"

Person or persons exempted from paying access fee:

- (i) A single person whose annual income does not exceed R14,712.00; or
- (ii) Married persons or a person and his/her life partner whose annual income does exceed R27, 192.00

A requestor lodging an internal appeal against the refusal of his/her request for access must pay the prescribed appeal fee (if any) as contemplated in section 75(3)(a) of the PAIA.

- The Information Officer or the Deputy Information Officer may charge the requester access fees for anytime reasonable required in excess of the prescribed hours to search for and the record for disclosure.
- Information Officer or Deputy Information Officer may withhold a record until the requester has paid the required request or access fee which would be payable if the request is granted.
- This money must be refunded to the requestor if the PAIA request is refused. The actual postal fee is payable when a copy of a record must be posted to a requestor.
- Fees are subject to change by way of an official notice issued in the Government Gazette.

#### Annexure "C"

# PEOPLE EXEMPTED FROM PAYING THE FEES FOR THE REQUESTED INFORMATION – GOVERNMENT GAZETTE NO 28107 DATED 14 OCTOBER 2005

- I, Brigitte Sylvia Mabandla, Minister for Justice and Constitutional Development, acting under section 22(8) of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000) hereby-
- (a) exempt the following persons from paying the access fee contemplated in section 22(6) of the Act:
- (i) A single person whose annual income, after permissible

deductions referred to in the Schedule to this notice are made,

does not exceed R 14 71 2, 00 per annum; and

(ii) married persons or a person and his or her life partner whose annual income, after permissible deductions referred to in the Schedule to this notice are made, does not exceed R27 192, 00

per annum, and

- (b) determine that -
- (i) where the cost of collecting any fee contemplated in section 22 of the Act, exceeds the amount charged, such fee does not apply;
- (ii) the access fee contemplated in section 22(6) of the Act does not apply to the personal record of a requester; and
- (iii) the request fee contemplated in section 22(1) of the Act and the access fee contemplated in section 22(6) of the Act do not apply to a record requested by a maintenance officer or maintenance investigator for purposes of a maintenance investigation or inquiry in terms of the provisions of the Maintenance Act, 1998 (Act No.99 of 1998) or the regulations made under section 44 of that Act.

#### **SCHEDULE**

- 1. For purposes of paragraph (a)(i) and (ii) of the notice the following deductions are permissible:
- a) Employees' tax in terms of paragraph 2 of Part II of the Fourth Schedule of the Income Tax Act, 1962 (Act No. 58 of 1962);
- b) contributions in terms of section 5 of the Unemployment Insurance Contributions Act, 2002 (Act No. 4 of 2002);
- c) compulsory contributions to a Group Insurance Fund in terms of a court order or in terms of a contract between an employer and his or her employee;
- d) contributions to any medical scheme registered under the provisions of the Medical Schemes Act, 1998 (Act No. 131 of 1998), and allowed to be deducted in terms of section 18(I)(a) of the Income Tax Act, 1962 (Act No. 58 of 1962);
- e) contributions to pension funds in terms of section 13A of the Pension Funds Act, 1956 (Act No. 24 of 1956);
- f) rent or mortgage instalments to the maximum of R12 000,00 per annum;
- g) maintenance paid in terms of a court order; and
- h) school fees, except school fees paid to a private school.

B.S. MABANDLA, MP

Minister for Justice and Constitutional Development